

## Greetings from The Rhode Island

Convention Center!

We are here to assist with ordering electrical, internet, cleaning, plumbing, and parking for your booth. To continue in our efforts to be "green", all exhibitor service orders are processed through our online ordering system.

To order any of the above services online, please follow these simple steps:

- 1) Visit the Rhode Island Convention Center website at: http://www.riconvention.com/.
- 2) Click on the PLAN YOUR EVENT tab.
- 3) Click the **EXHIBITOR SERVICES ORDERING** tab.
- 4) If you already have an account, log in to begin the ordering process. If not, please watch the **REGISTRATION INSTRUCTIONS STEP BY STEP** video to learn how to register for an account.

(PLEASE CONTACT YOUR EVENT MANAGER DIRECTLY IF YOU HAVE TROUBLE SETTING UP A NEW ACCOUNT.)

Orders sent in via fax are no longer accepted. Please note the *Rhode Island Convention Center* requires payment in full prior to all services being delivered to your booth.

If you have a question or need help with your order, please reach out via email to SSieminski@pvdricenter.com or call (401) 458-6001.

Please be aware if internet services are required for your booth, all orders must be placed through Tru Access. To place your internet order, click on the Exhibitor Services Ordering tab and select Order Internet. For questions or additional options, please call or email 1-888-318-7822 or trusales@truaccessnetworks.com

We look forward to working with you!

Sincerely,
Sarah Sieminski | Event Manager
Rhode Island Convention Center
Ssieminski@pvdricenter.com
O: (401) 458-6001



The Rhode Island Convention Center offers complimentary WiFi (I.5 Mbps) available for 2-hour blocks. This service is good for texting and emailing but is not suggested for streaming or for transferring large files such as video files. When you first connect to the wireless network, you will be prompted to accept the terms and conditions.

We also offer a credit card WiFi option of 5 Mbps, available at \$80.00 for 24 hours. This is over 3 times the speed of the complimentary option and is the same service as if an access code was purchased.

Rhode Island Convention Center also has many other wired and wireless custom solutions to fit every need.

For additional options, please call or email: 1-888-318-7822 or trusales@truaccessnetworks.com

